

# REPORT

## On Students Satisfaction Survey (2019-2020)

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Submitted by Internal Quality Assurance Cell (IQAC)  
KALIMPONG COLLEGE  
KALIMPONG- 734301

<http://kalimpongcollege.org.in/>

To National Assessment and Accreditation Council (NAAC)

<http://www.naac.gov.in/>

P.O. Box No. 1075,

Nagarbhavi, Bangalore - 560072, Karnataka, India



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## **Introduction**

The role of the higher Institution is not only in providing the knowledge through the course content in the syllabus, but also in building a proper human being who can tackle the multifaceted life. We at Kalimpong College always put our effort in the process of making a better human being. During these three years in college students get to know about life and can seek for better opportunities.



## **Methodology**

A short questionnaire of close ended questions were formulated and distributed among a random sample of students from across all the departments in the College.

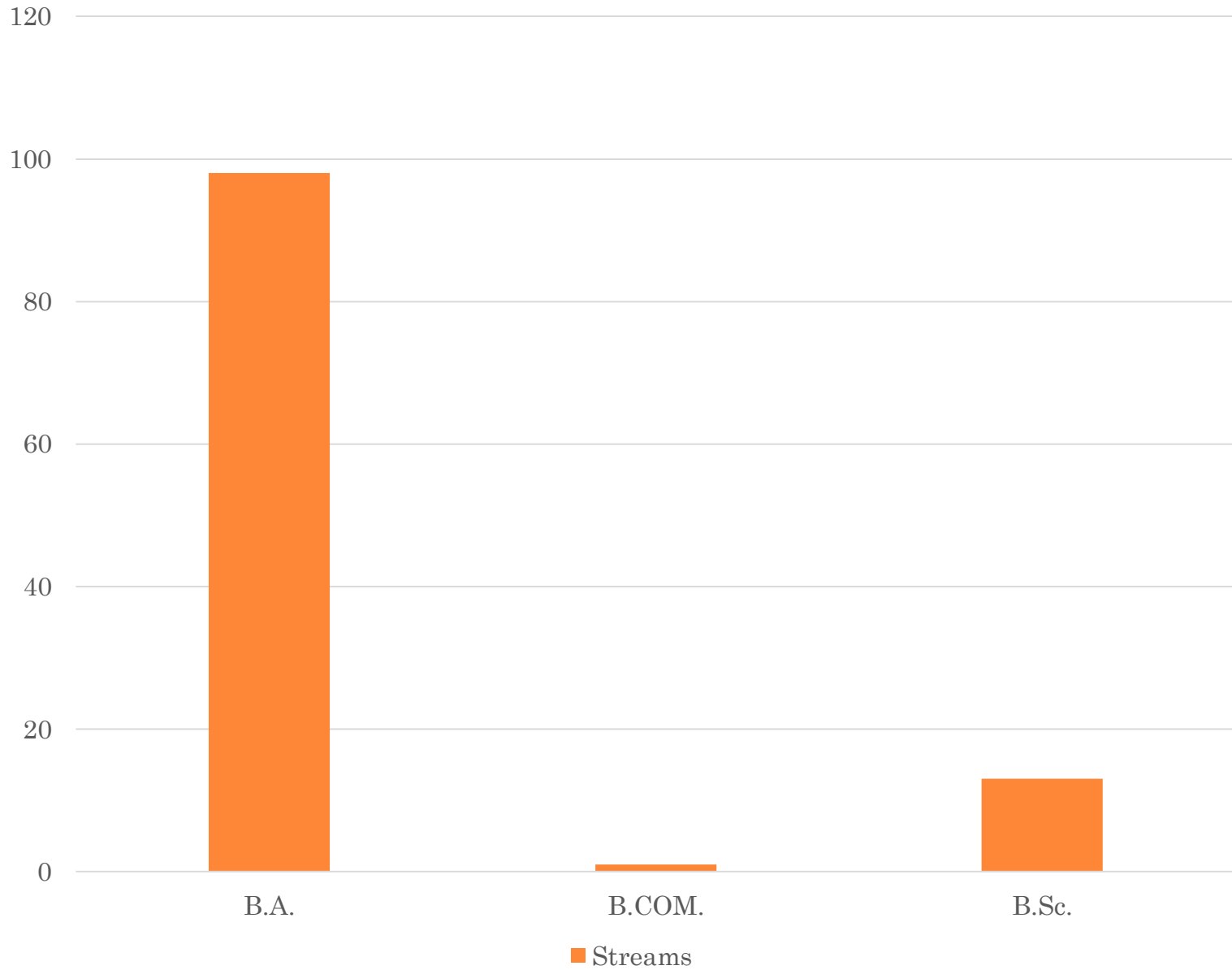


## Demographic Data For the year 2019-2020,

Total of a random sampling of 112 students of which 98 were from B.A, 1 from BCom and 13 from B.Sc. We have shown in bar diagram.



# Streams

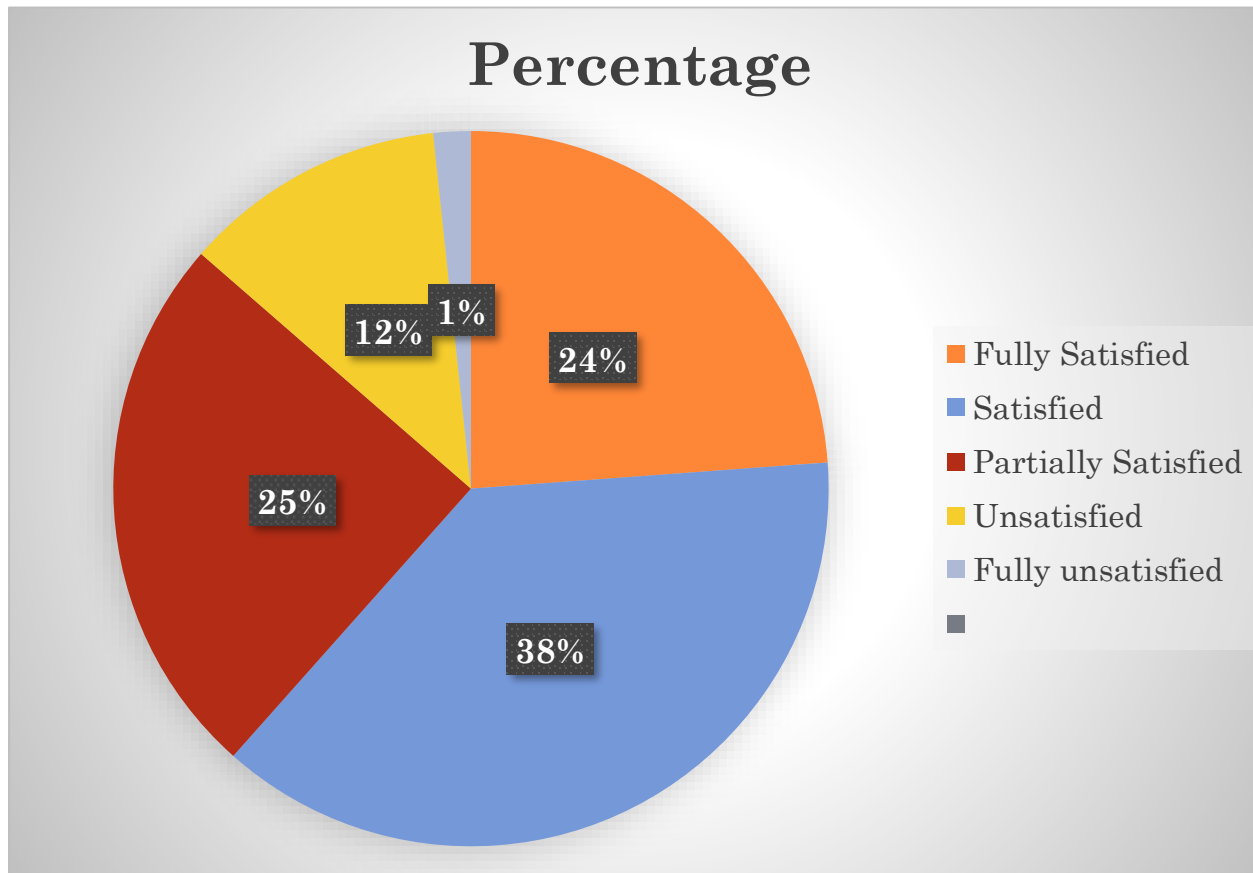


## **Parameters for Survey**

There were a total of ten questions that focuses on overall development of the college, covering the areas such as the academics, infrastructure, sports, arts and culture etc. . The parameters for close ended questions includes Fully Satisfied, Satisfied, Partially Satisfied, Unsatisfied, Fully unsatisfied.



# Participation in governance and leadership:

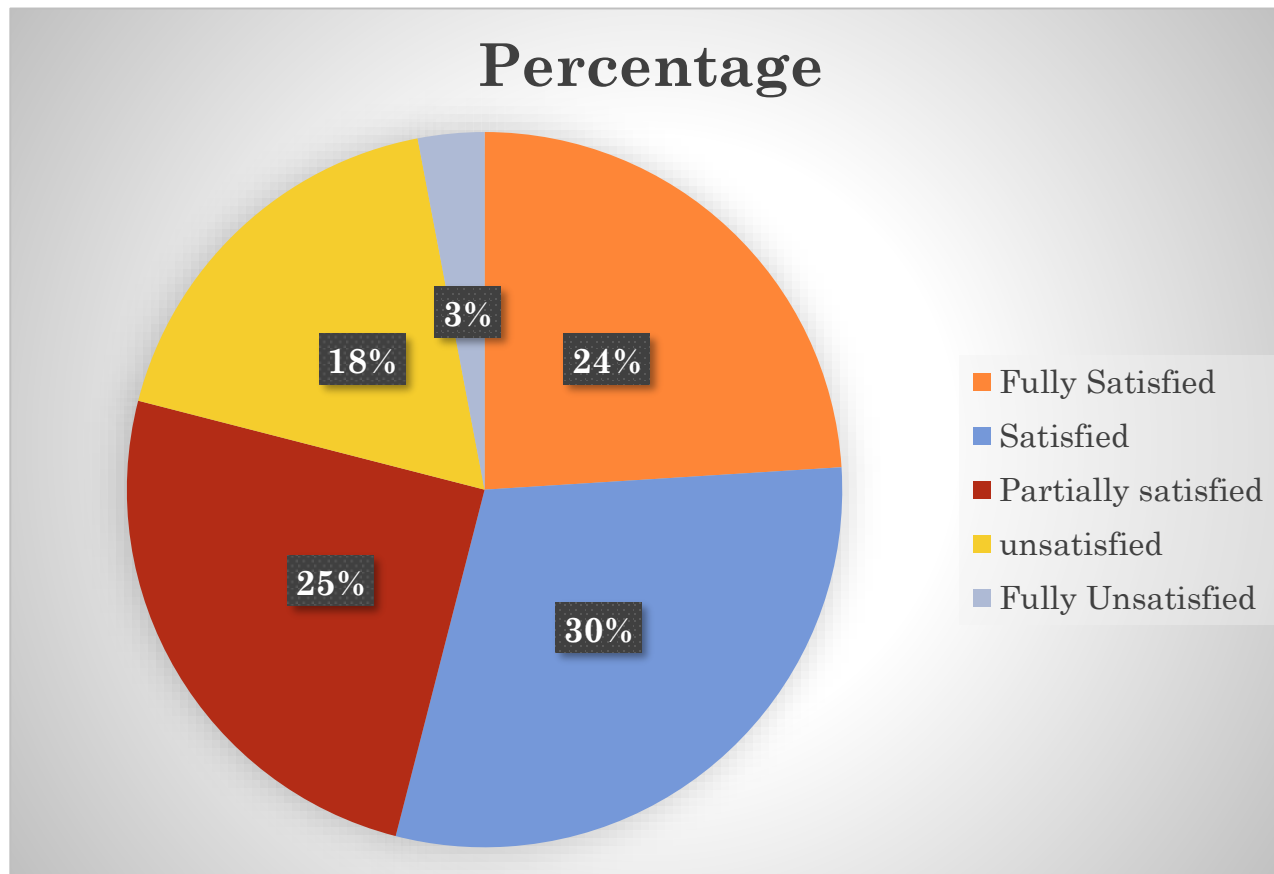


From the data received we can conclude that the majority of the students are satisfied, still there are few students who are not satisfied. We need to put in more effort in this area.



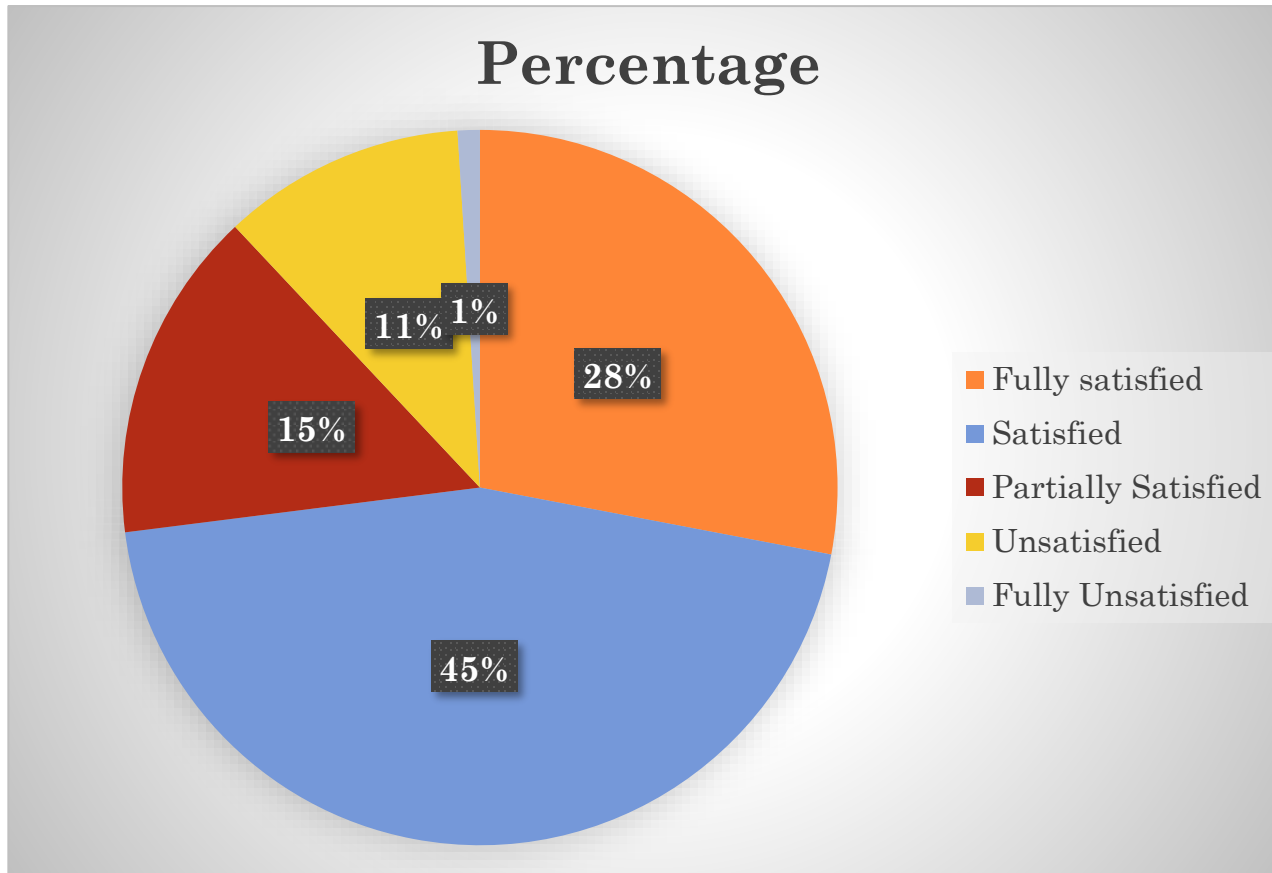


# Recreational facility like sports ground and equipment:



From the data received we can conclude that the majority of the students are satisfied, still there are few students who are not satisfied. Here we need to bring in more sports equipment and space for a sports field.

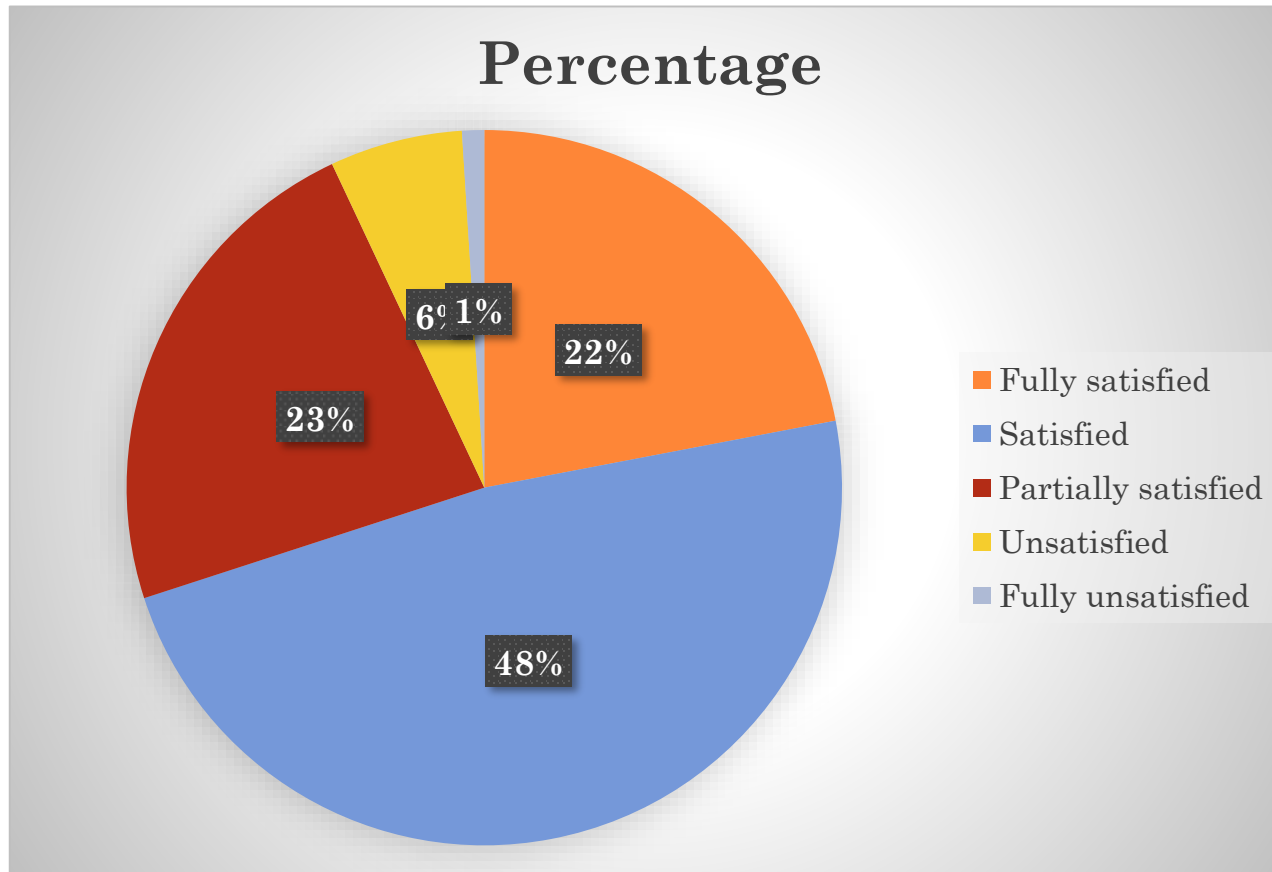
# Clarity and transparency regarding rules for scholarship:



Most of the students are satisfied, still there are few students who are not satisfied. To remove the mindset of the students regarding the scholarship we need to look into the procedure.



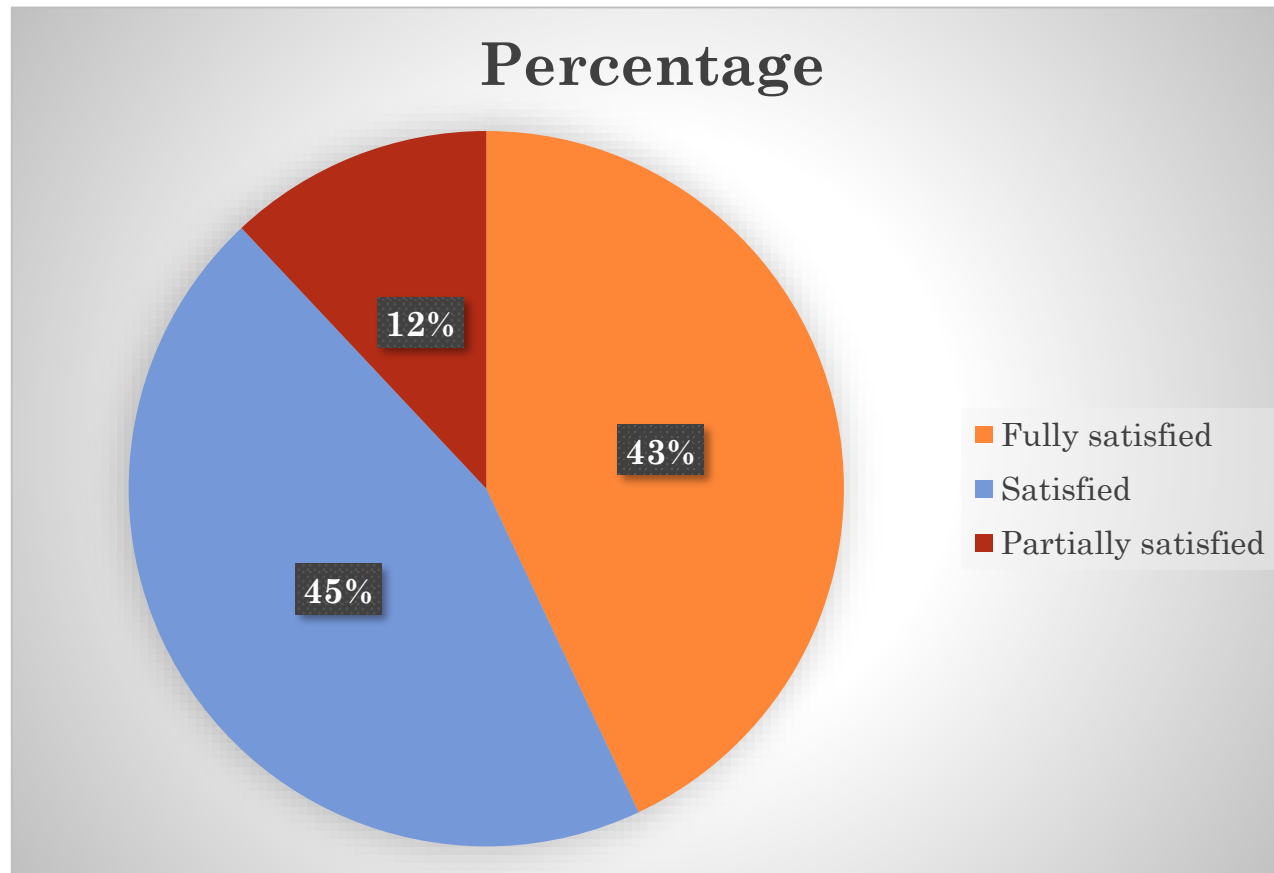
## Availability of remedial classes:



By observing the response of the students remedial classes are being taken regularly.



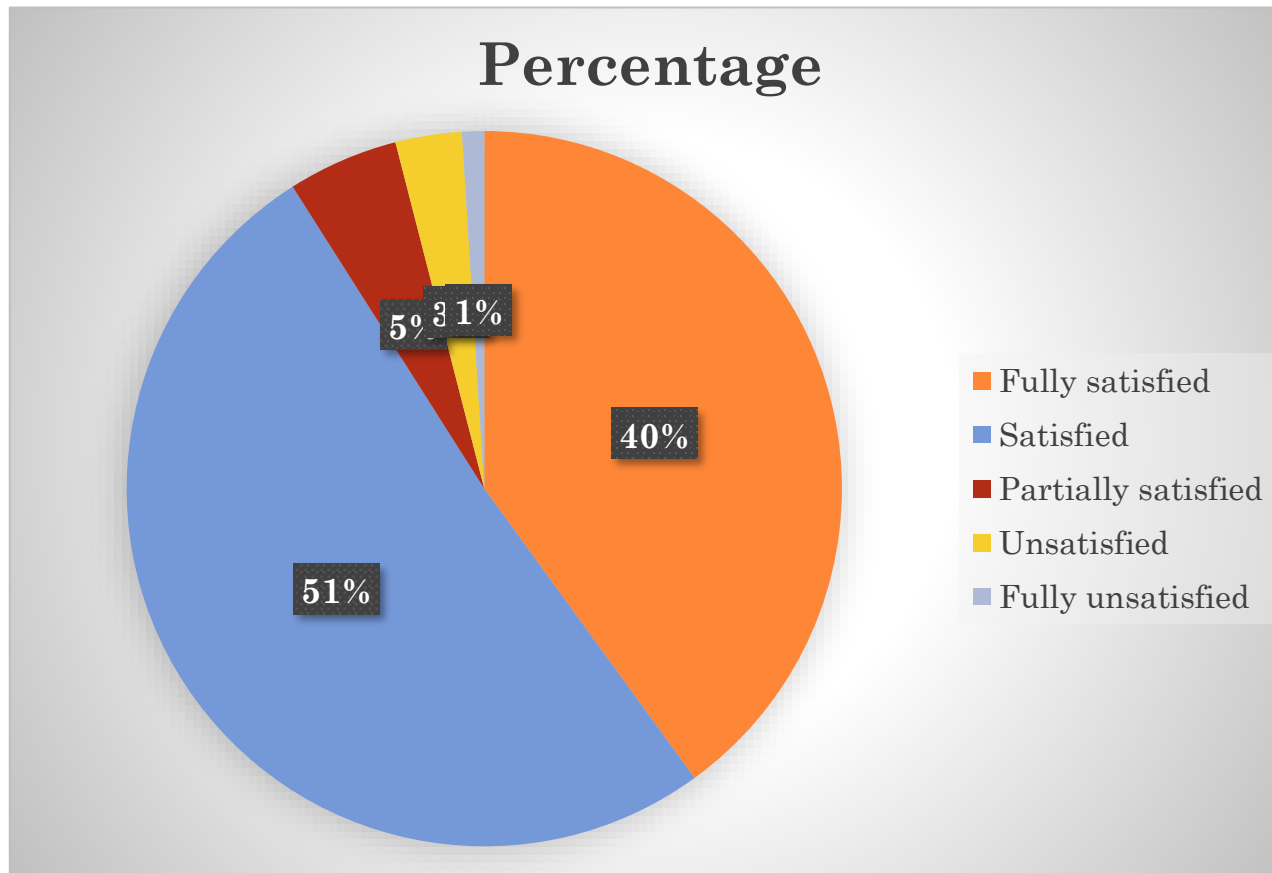
## Relevance of assignments and project works:



Since the students are satisfied we need to continue this work and if required then we can put in more effort accordingly.



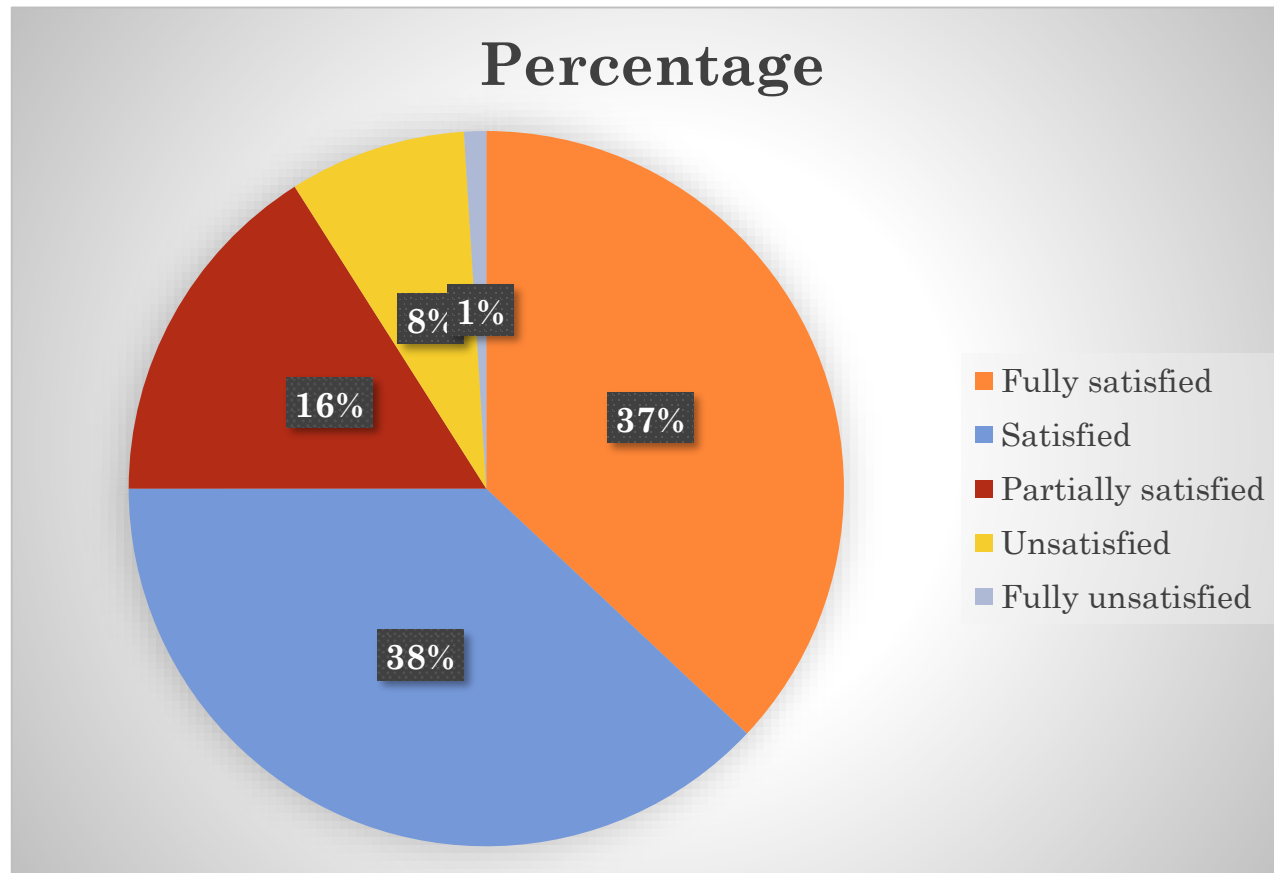
## Timely conduct of examination:



Almost 90% of the students have given a positive response.



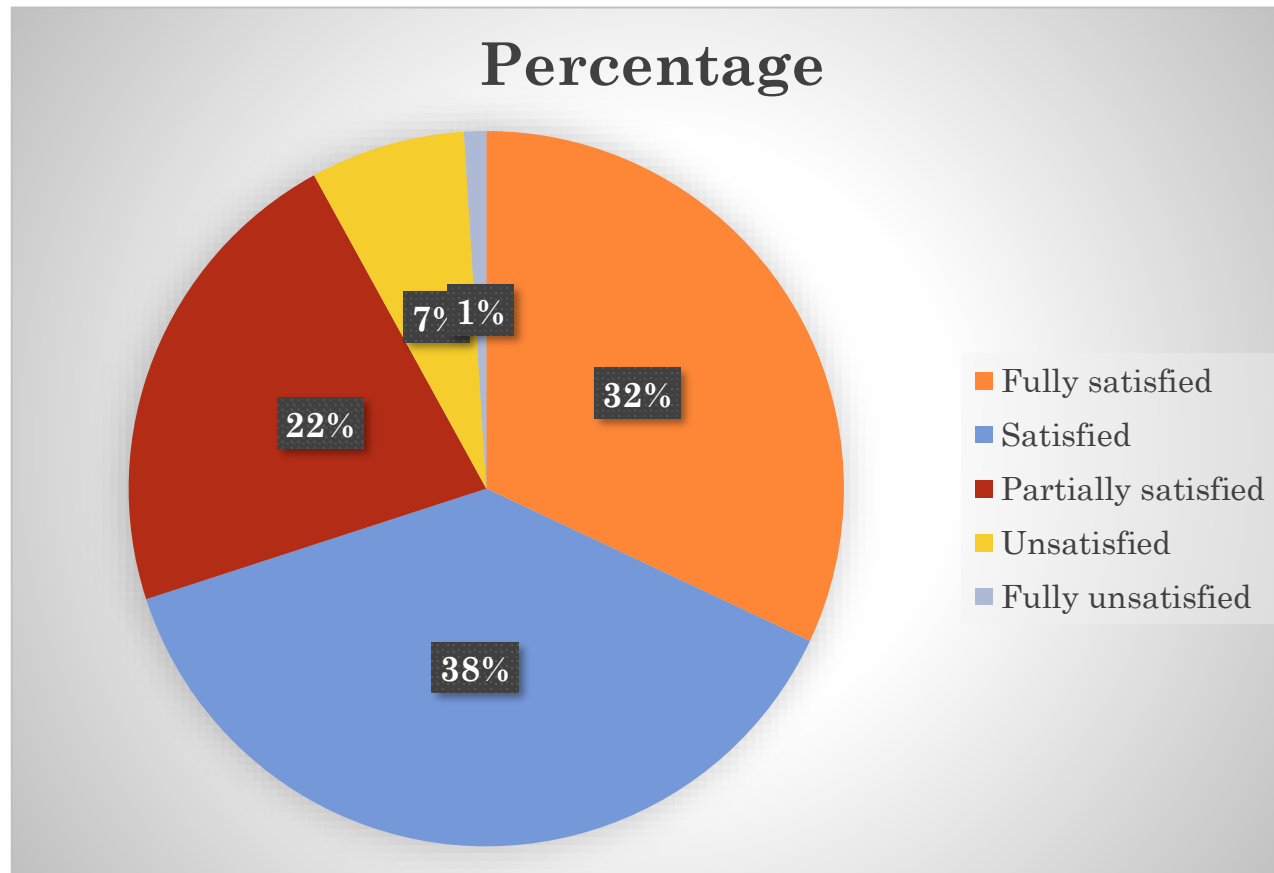
## Gender equality promoted for sports:



Most of the students are satisfied in this regard.



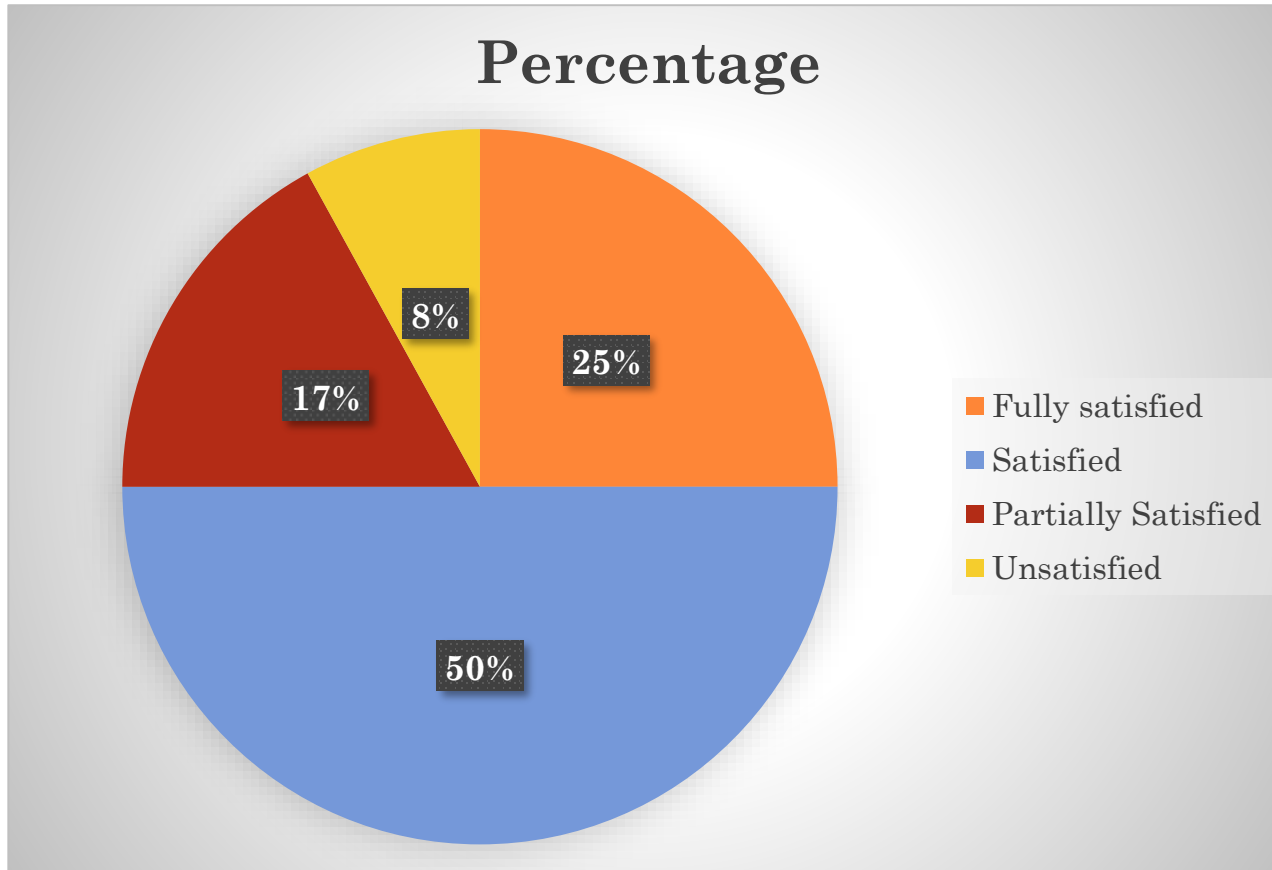
## Availability of career counselling and guidance:



Here we need to arrange more of these programmes and encourage the students to attend these programmes.



# Please rate your overall satisfaction with your college experience:

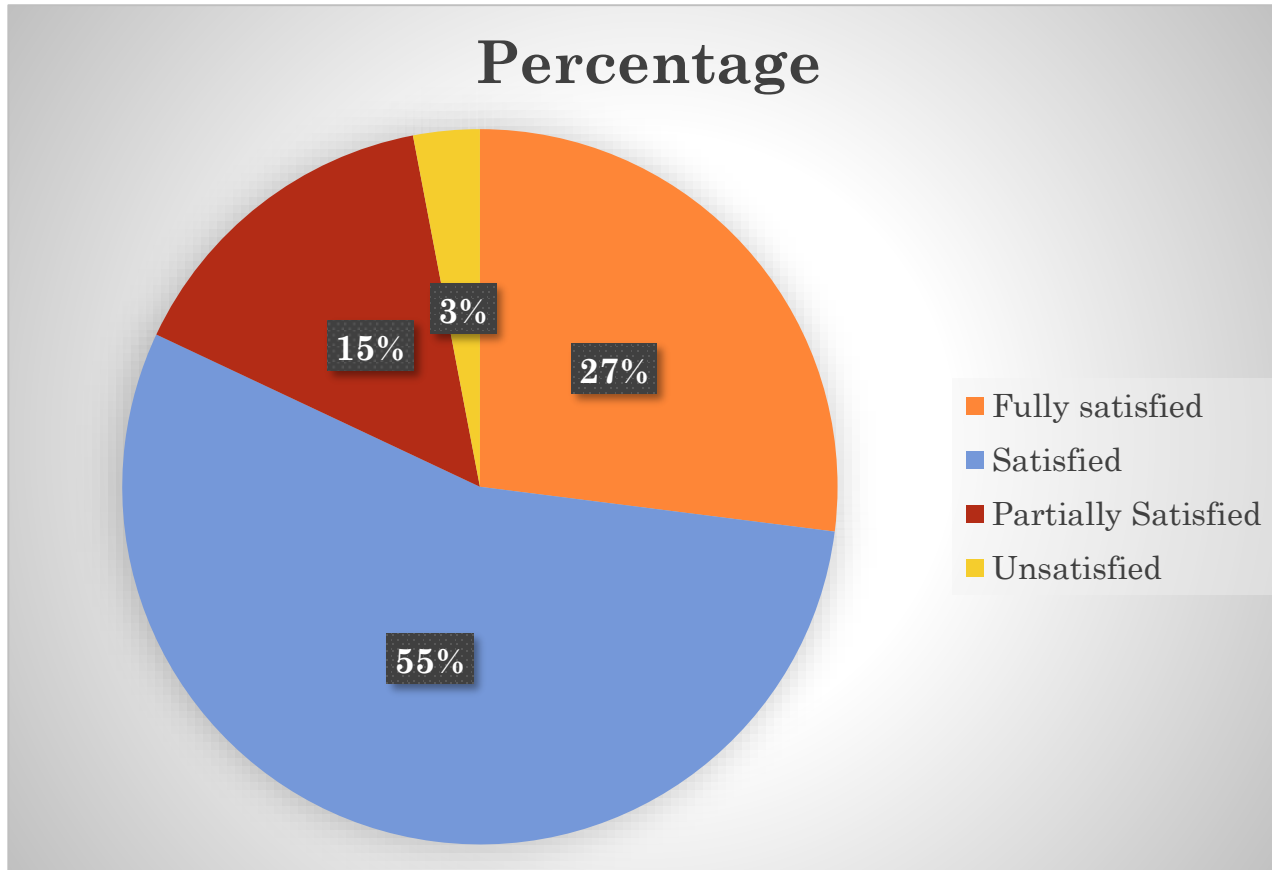


The response indicates that more than 90% of the students are satisfied with the college.





# How likely are you to recommend your juniors in this college?



From the response it follows that the current students are likely to recommend the college for future studies.



## **Conclusion**

On carefully reviewing the responses of the students satisfaction survey, we conclude that around 74 percent of the students are satisfied with the college, around 17.5 percent of the student are partially satisfied with the college and around 8.5 percent of students are not satisfied with the college. Therefore, it can be said that the majority of the students are satisfied with their academic experience in the college.

